

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Monitoring Reporting Requirements Not Met for
SALEM WATER BOARD WV3301720

Our water system violated drinking water monitoring requirements. Even though these were not emergencies, you, as our customers, have a right to know what happened and what we did to correct the situation.

We are required to monitor your drinking water on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During periods listed in the table below, we did not monitor or test as required and therefore cannot be sure of the quality of our drinking water during that time.

What should I do? At this time, there is nothing you need to do.

The table below lists the monitoring we did not conduct, other violations, and the associated compliance period.

Monitoring Violation	Year-Fed Report #	Monitoring Frequency	Compliance Period
03, MONITORING, ROUTINE MAJOR COLIFORM (PRE-TCR) Results Not Submitted	1987 12287	MONTHLY	DEC 1986
24, COLIFORM, Results Not Reported as Required	1993 100593	MONTHLY	JUL 1993
27, MONITORING, ROUTINE (DBP), MAJOR Failure to monitor for Haloacetic Acids (HAA5's)	2024 13187	QUARTERLY	3QT 2023
53, WATER QUALITY PARAMETERS M/R (LCR) Required WQP's Results Not Submitted as Required	2024 728681	SEMI-ANNUAL	JAN-JUN2024
	2024 728682		JAN-JUN 2024
	2024 728683		JAN-JUN 2024
	2024 728684		JAN-JUN 2024
	2024 728672		JUL-DEC 2023
	2024 728673		JUL-DEC 2023
	2024 728674		JUL-DEC 2023
WB, CHLORINE, MOR Incomplete/Not submitted as Required or Missing Res. CI from Coliform Results	2026 728696	MONTHLY	DEC 2025
	2024 728679		JUN 2024
WP, THIRTY DAY RESPONSE STATE VIOLATION	2006 726006	DUE ON	5/29/2006

What happened? What is being done?

In 1987 and 1993, the City of Salem failed to submit or report Coliform as required. The City of Salem exceeded the total level of Haloacetic Acids (HAA5's) in quarter 3 of 2023 and failed to submit that information to the Health Department in the allotted time. During fiscal year 2024 (July 2023 – June 2024), the City of Salem did not submit the required Water Quality Parameters M/R (LCR) as required to the Health Department. In June 2024 and December 2025, when the Chlorine sample was taken and recorded the operator forgot to mark total or free on the chlorine residual. This has been fixed and future submittals will be checked more carefully for any incomplete or non-entries. In 2006, the City of Salem received a thirty-day response state violation and did not submit the response in a timely manner. The City of Salem will make every effort to stay in compliance and submit the appropriate documents to the state in a timely manner.

For more information, please contact Brandie Garner at 304-782-1318 or P.O. Box 352 Salem, WV 26426.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public space or distributing copies by hand or mail.

Date Prepared: June 24, 2026

Date Distributed: June 25, 2026

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Monitoring Reporting Requirements Not Met for
SALEM WATER BOARD WV3301720

Our water system violated drinking water monitoring requirements. Even though these were not emergencies, you, as our customers, have a right to know what happened and what we did to correct the situation.

We are required to monitor your drinking water on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During periods listed in the table below, we did not monitor or test as required and therefore cannot be sure of the quality of our drinking water during that time.

The standard for Total Trihalomethanes (TTHM) is 80.0 µg/L.

Results for 4/1/2024 and 6/30/2024 show that our system exceeded the standard for TTHM. The locational running annual average (LRAA) level of TTHM was 83 µg/L at the 2265 WEST MAIN STREET location.

What should I do? At this time, there is nothing you need to do. You do not need to use an alternative (e.g. bottled) water supply. However, if you have specific health concerns, it is recommended that you consult with your doctor.

What does this mean? This is not an immediate risk. If it had been, you would have been notified immediately. However, some people who drink water containing Total Trihalomethanes (TTHM) or Haloacetic Acids (HAA5) in excess of the MCL or standard over many years may have an increased risk of getting cancer.

The table below lists the monitoring we did not conduct, other violations, and the associated compliance period.

Monitoring Violation	Year-Fed Report #	Monitoring Frequency	Compliance Period
02, MCL, Total Trihalomethanes (TTHM), Exceeded Maximum Contaminant Level (MCL)	2024 728678	QUARTERLY	2QT 2024
41, RES DISINFECT CONCENTRATION (SWTR)	1996 721396 1995 55695	MONTHLY	JUL 1996 JUL 1993

What happened? What is being done?

In the second quarter of 2024, the TTHM levels exceeded the maximum contaminant level. In the future, the City of Salem will make every effort to reduce the level of TTHM in the water supply by flushing and adjusting tank levels to mix water supply more thoroughly.

In July 1993 and 1996, the City of Salem received a violation for residual disinfect concentration. In the future, the City of Salem will make every effort to stay in compliance.

For more information, please contact Brandie Garner at 304-782-1318 or P.O. Box 352 Salem, WV 26426.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public space or distributing copies by hand or mail.

Date Prepared: June 24, 2026

Date Distributed: June 25, 2026